Enhanced
Schoolbook Support
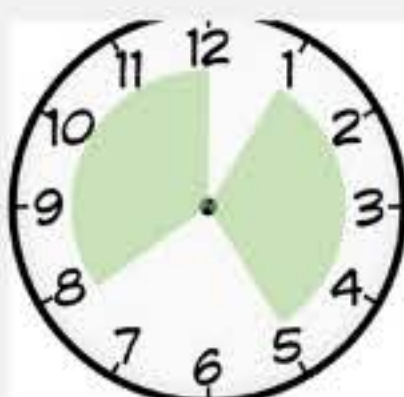
STARTING MARCH 30, 2020

CYPHER LEARNING

For all SB concerns

A technical support is available within Schoolbook. First, log-in at SB. Then click the 'Help' icon. Next, click the Support Forum. Type-in your question and wait for a response directly from the global Cypher Learning Team!

24/7

JIVOCHAT

For Students

Our chat is available at the Schoolbook log-in page. Members from the CILP Team will respond to your concerns. Please allow a maximum 5 minutes response time.
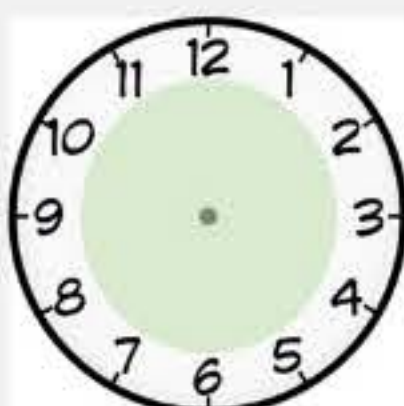
MESSENGER

For Faculty

Each college has its own college messenger group chat created where they can raise their SB-related concerns.

OUTLOOK

For Other Concerns

Faculty and students can email their Schoolbook-related concerns at cilp@dlsud.edu.ph. For ACE/DCP students you can email ace@dlsud.edu.ph. Please allow 24 hours turnaround time response.

MS TEAMS

Webinar Series

The Live Video Support series is now upgraded into a daily webinar. Each day has new topics ranging from Schoolbook, Microsoft, video in education, other education technologies, and distance learning concepts to equip both our teachers and students.

SOCIAL MEDIA

Facebook

FB Page: DLSU-D CILP

Be informed with the current news in Schoolbook and CILP by liking the DLSU-D CILP Page. You can share your thoughts and comments in our posts as well.

YouTube

Channel ID: DLSU-D CILP

Our channel includes all previous webinar episodes you missed together with all archive videos. Like and subscribe DLSU-D CILP in YouTube!

Twitter

Twitter ID:@DLSUD_CILP

We are also on Twitter! Get the latest news through our twitter social media account. Follow us and get #updated