PS IN SENDING

Use a professional subject line.

Be clear on what the contents of the email will be so the recipient will be able to sort through them quickly.



Double-check your recipient.

Make sure you have the correct recipient. Refrain from clicking reply all for individual concerns.



Reply to emails.

Be courteous and reply to all relevant emails to update the sender on the status of the request/concern.



Keep emails brief.

Send emails that are clear and straight to the point as the recipient may be dealing with a huge chunk of emails on a regular basis.





INFORMATION AND COMMUNICATIONS TECHNOLOGY CENTER